

Apr. 9. 2009 12:43PM

COPY

No. 0732 P. 2



I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April 9, 2009.

Alexandra Allison
Alexandra Allison

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : David Allison Bennett, et al.
Application No. : 09/684,869
Filed : October 6, 2000
Title : Reporting Shipping Rates and Delivery Schedules For Multiple Services and Multiple Carriers
Grp./Div. : 3629
Examiner : Jamisue A. Plucinski
Docket No. : PSTM0009/MRK

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312
Pasadena, CA 91101-4710
April 9, 2009

**DECLARATION UNDER 37 C.F.R. SECTION 132
BY DAVID ALLISON BENNETT
FILED IN SUPPORT OF
AMENDMENT AND RESPONSE TO OFFICE ACTION
DATED DECEMBER 10, 2008 REGARDING THE ABOVE-IDENTIFIED
APPLICATION**

BACKGROUND INFORMATION ABOUT THE DECLARANT

In support of the Amendment and Response to the Office Action dated December 10, 2008, I, David Allison Bennett, declare under 37 C.F.R. § 1.132 as follows:

1. I have more than fifteen (15) years of experience in the area of private carrier (e.g., UPS®, FEDEX®, DHL®, etc.) and public carrier (e.g., the United States Postal Service ("USPS")) mailing and shipping technologies.

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
In Support of Amendment and Response
to Office Action Dated December 10, 2008

2. As of the date of making this Declaration, I am a business systems architect for iShip Inc., one of the assignees of the above-identified patent application. Before joining Velleb, Inc., a predecessor of iShip Inc., I worked for Connectsoft/Adonis Software on a contract for United Parcel Service® ("UPS®"). In particular, I joined Connectsoft/Adonis Software in 1993 and worked with that company until 1995 when Velleb was formed.

3. In or about 1999, iShip Inc. announced a merger with Stamps.com Inc. The merger was completed in early 2000. In or about 2001, Stamps.com Inc. spun off iShip Inc., which was acquired by UPS®. iShip Inc. is currently a fully owned subsidiary of United Parcel Service of America, Inc., which is a fully owned subsidiary of United Parcel Service, Inc.

4. I am one of the inventors named on the above-identified patent application. I am also one of the inventors named on various pending U.S. Patents Applications involving shipping technologies, including, for example, U.S. Patent Application Nos. 09/684,871 and 09/684,870. I am also one of the inventors named on U.S. Patent No. 7,117,170 (Bennett, et al., entitled "APPARATUS, SYSTEMS AND METHODS FOR APPLYING BILLING OPTIONS FOR MULTIPLE CARRIERS FOR ONLINE, MULTI-CARRIER, MULTI-SERVICE PARCEL SHIPPING MANAGEMENT," issued October 03, 2006).

DISCUSSION OF THE UPS AND UPS ON CALL REFERENCES CITED BY THE ABOVE-MENTIONED OFFICE ACTION AND INFORMATION ABOUT THAT REFERENCE AVAILABLE THROUGH INTERNET ARCHIVES

5. I have reviewed the UPS and UPS On Call References cited by the above-mentioned Office Action. The UPS reference cited by the above-mentioned Office Action is titled "UPS: Service Guide." At the bottom of the UPS

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
In Support of Amendment and Response
to Office Action Dated December 10, 2008

Reference is a website address reference:

<http://web.archive.org/web/19981206043709/ups.com/using/svc-index.html>. That website address also indicates that the reference was obtained through the www.archive.org website, also sometimes referred to as the "WayBack Machine Internet Archive." The UPS On Call Reference cited by the above-mentioned Office Action is titled "On Call Air Pickup." At the bottom of the UPS On Call

Reference is a website address reference:

<http://web.archive.org/web/19990508182528/wwwapps.ups.com/servlet/ODSServlet/>.

6. In making this Declaration, I accessed the WayBack Machine Internet Archive at <http://www.archive.org/>. In the "Take Me Back" box on the home page of the WayBack Machine www.archive.org website, I entered the address for UPS®, namely, <http://www.ups.com/> and clicked the "Take Me Back" button. After I had clicked the "Take Me Back" button on the WayBack Machine home page, a Search Results page was displayed, entitled "Search Results for Jan 01, 1996 – Sep 28, 2008." On the Search Results page, horizontally across the page, were listed the years 1996-2006, and with scrolling, 2007-2008. There were no entries listed under the year 1996. There were only two entries listed under the year 1997. There were a number of entries listed under the year 1998. And there were many entries listed under each of the remaining years 1999-2008.

7. I clicked the Search Results page entry for the date Dec 05, 1998, which caused the display of what appears to be an archived operational exemplar UPS® Home Page from the UPS® website, the Internet Address of which was reported as: <http://web.archive.org/web/19981205132745/http://ups.com/>, a true and correct depiction of which is depicted in Exhibit A hereto. The archived

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

operational exemplar UPS® Home Page displayed a number of underlined fields that appeared to be links.

8. One of the apparent links at the bottom of the archived operational exemplar UPS® Home Page was labeled "Service Guide." Because the first page of the UPS reference cited by the Office Action is titled "Service Guide," I clicked the "Service Guide" link. Doing so caused the display of what appears to be an archived operational exemplar UPS® Service Guide page from the UPS® website, a true and correct depiction of which is depicted in Exhibit B hereto. The content of the archived operational exemplar UPS® Service Guide page matches the first page of the UPS reference cited by the Office Action and reports the same Internet Address, namely, <http://web.archive.org/web/19981206043709/ups.com/using/svc-index.html>, as the first page of the Office-Action-cited UPS reference.

9. On the UPS® Service Guide page as depicted in Exhibit B, I clicked a link for "UPS Next Day Air®." Clicking that link caused the display of what appears to be an archived operational exemplar "UPS Next Day Air®" page from the UPS® website, a true and correct depiction of which is depicted in Exhibit C hereto. The content of that "UPS Next Day Air®" page depicted in Exhibit C appears to match the "UPS Next Day Air®" page (page 4) of the Office-Action-cited UPS reference and has the same Internet address, namely, <http://web.archive.org/web/19990302081421/ups.com/using/services/domestic/1da-guide.html> as the Office-Action-cited UPS reference "UPS Next Day Air®" page.

10. The "UPS Next Day Air®" page depicted in Exhibit C stated "Use the Quick Cost Calculator to determine shipping rates, availability and delivery times

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

for UPS Next Day Air." The "Quick Cost Calculator" was a link. Clicking the "Quick Cost Calculator" link caused the display of what appears to be an archived operational exemplar "UPS Quick Cost Calculator™" page from the UPS® website, a true and correct depiction of which is depicted in Exhibit D hereto. The Exhibit D "UPS Quick Cost Calculator™" page shows the Internet address
<http://web.archive.org/web/19990220223708/ups.com/using/services/rave/rate.html>.

11. The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D indicates a copyright dated "1994-1999" and states "Calculate shipping charges to compare UPS services and published rates for shipments from the U.S. and Puerto Rico to destinations in more than 200 countries and territories around the world. Required fields are shown in bold. Rate calculations are based on the detail of information you provide." (Emphasis in original). The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D has an input section titled "ORIGIN" that provides input fields for an Origin Country and Postal Code. The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D has an input section titled "DESTINATION" that provides input fields for Destination Country, City and Postal Code, and that provides a Yes/No indicator for whether the Destination Address is a Residential Address. The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D also has an input section titled "PACKAGE INFORMATION" that provides input fields for a Drop-off/Pickup selection, a Packaging Type, a Package Weight, and Package Dimensions. The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D also provides a "Calculate" button. The archived

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D indicates that shipping charges will be calculated.

12. The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D does not provide any input field for inputting, or for otherwise identifying, a shipping date. The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D does not indicate that any delivery date or dates, or delivery time or times, would be determined in connection with the calculation of shipping charges.

13. In the input fields on the archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit D, I entered an origin postal code, a destination postal code, an indication that the destination was not a residence, a selection for Drop-Off/Pickup as Drop-Box Letter Center, a selection of Package Type as UPS Letter Envelope, and a weight of 1 pound. I then clicked the "Calculate" button. Clicking the "Calculate" button caused the display of a WayBack Machine page titled "Not in Archive," reporting an Internet address <http://web.archive.org/web/19990220223708/qcost.cgi>, a true and correct depiction of which is depicted in Exhibit E hereto.

14. Using the Internet "Back" button, I navigated back to the archived operational exemplar UPS® Service Guide page depicted in Exhibit B. On the UPS® Service Guide page depicted in Exhibit B, I clicked the "UPS Next Day Air Early A.M.SM" link which caused the display what appears to be an archived operational exemplar "UPS Next Day Air Early A.M.®" page from the UPS® website, a true and correct depiction of which is depicted in Exhibit F hereto. The content of the "UPS Next Day Air Early A.M.®" page appears to match the "UPS Next Day Air Early A.M.®" page (pages 2-3) of the Office Action-cited UPS

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
In Support of Amendment and Response
to Office Action Dated December 10, 2008

reference and has the same Internet address, namely,
<http://web.archive.org/web/19981206153933/ups.com/using/services/domestic/eam-guide.html> as the Office Action-cited UPS reference "UPS Next Day Air Early A.M.®" page.

15. The "UPS Next Day Air Early A.M.®" page depicted in Exhibit F stated "Use the Quick Cost Calculator to determine shipping rates, availability and delivery times for UPS Next Day Air Early A.M." The "Quick Cost Calculator" was a link. Clicking the "Quick Cost Calculator" link on the "UPS Next Day Air Early A.M.®" page depicted in Exhibit F caused the display of what appears to be an archived operational exemplar "Quick Cost Calculator™" page from the UPS® website, a true and correct depiction of which is depicted in Exhibit G hereto. The Exhibit G "Quick Cost Calculator™" page shows the Internet address <http://web.archive.org/web/19981203124546/ups.com/using/services/rave/rate.html>.

16. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G indicates a copyright dated "1994-1998" and states "Please complete the form below to calculate charges for shipments from the continental U.S. to destinations throughout the U.S. and around the world." The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G has an input section titled "Origin" that provides input fields for an Origin Country and Postal Code. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G has an input section titled "Destination" that provides input fields for Destination Country, City and Postal Code. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G also has an input section titled "Shipment Information" that provides a drop-down-menu input field for a "UPS Service" that shows "Next Day Air Early AM as the selected UPS®

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

Service. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G also has a number of indicators for a "Shipment Method" selection. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G also has input fields for a Package Weight, and Package Dimensions. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G also has various indicators for "Confirmation Options" and for "Optional Services." The archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit G also provides a "Calculate Cost" button. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G indicates that shipping charges will be calculated for the particular UPS Service selected.

17. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G does not provide any input field for inputting, or for otherwise identifying, a shipping date. The archived operational exemplar "Quick Cost Calculator™" page depicted in Exhibit G does not indicate that any delivery date or dates, or delivery time or times, would be determined in connection with the calculation of shipping charges.

18. Using the Internet "Back" button, I navigated back to the archived operational exemplar UPS® Home page depicted in Exhibit A. On the UPS® Home page depicted in Exhibit A, I clicked the "Pickup" icon tab at the top of the page, which caused the display of what appears to be an archived operational exemplar UPS® "On Call Air Pickup" page from the UPS® website, a true and correct depiction of which is depicted in Exhibit H hereto. The content of the archived operational exemplar UPS® "On call Air Pickup" page depicted in Exhibit H hereto appears to match the UPS On Call reference cited by the Office Action and has the same copyright date, namely, 1994-1999, and the same

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

Internet address, namely,

<http://web.archive.org/web/19990508182528/wwwapps.ups.com/servlet/ODSServlet/>, as the Office Action-cited UPS On Call reference.

19. On the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto, I entered a postal code in an input field titled "Pickup Location;" I allowed the other "Input" data to default to a Pickup Date of Saturday, May 8, the Shipment Ready at time of 3:00 PM, and the Pick Up by time of 4:00 PM; I then clicked the "Continue" button. Doing so caused the display of a page titled "Not in Archive," also showing the Internet address, <http://web.archive.org/web/19990508182528//servlet/ODSServlet/>, a true and correct depiction of which is depicted in Exhibit I hereto.

20. The archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto does not disclose that there would be any costs associated with the Pickup, and does not indicate that any costs would be displayed as a result of inputting information in the above-mentioned input fields to schedule a Pickup and as a result of then clicking the "Continue" button under the "Scheduling Information" block. Rather, in order to obtain costs, it appears that the "Quick Cost Calculator" link, such as shown on the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto, must be clicked.

21. Using the Internet "Back" button, I returned to the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto. When the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto was again displayed, the data that I had previously input in the input field titled "Pickup Location" had been cleared.

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

22. Without any postal code input on the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto, I clicked the "Quick Cost Calculator" link on that page. Even though the postal code input field on the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto had been cleared, clicking the "Quick Cost Calculator" link on that page caused the display of an archived operational exemplar "UPS Quick Cost Calculator™" page, showing the Internet address, <http://web.archive.org/web/19990427170005/www.ups.com/using/services/rate/rate.html>, and showing a copyright date of 1994-1999, a true and correct depiction of which is depicted in Exhibit J hereto.

23. Even though the postal code input field on the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto had been cleared, because then clicking the "Quick Cost Calculator" link on that page caused the display of a page titled "UPS Quick Cost Calculator™," it is my opinion that the archived operational exemplar UPS® "On Call Air Pickup" page depicted in Exhibit H hereto does not indicate that information under the "Scheduling Information" section of that page must have first been input in order to click the "Quick Cost Calculator" link to cause the display of the archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit J hereto in order to calculate a rate.

24. Similar to the "UPS Quick Cost Calculator™" depicted in Exhibit G hereto, the operational exemplar UPS® "UPS Quick Cost Calculator™" page depicted in Exhibit J hereto (accessed from the operational exemplar UPS® "On Call Air Pickup" page as depicted in Exhibit H hereto), has an input section titled "ORIGIN" that provides input fields for an Origin Country and Postal Code; an input section titled "DESTINATION" that provides input fields for Destination

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

Country, City and Postal Code, and that provides a Yes/No indicator for whether the Destination Address is a Residential Address; an input section titled "PACKAGE INFORMATION" that provides input fields for a Drop-off/Pickup selection, a Packaging Type, a Package Weight, and Package Dimensions; provides a "Calculate" button.

25. In the input fields on the archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit J hereto, I entered an origin postal code, a destination city, an indication that the destination was not a residence, a selection for Drop-Off/Pickup as Drop-Box Letter Center, a selection of Package Type as UPS Letter Envelope, and a weight of 1 pound. A true and correct depiction of the archived operational exemplar "UPS Quick Cost Calculator™" page with the input data before I clicked the "Calculate" button is depicted in Exhibit K hereto. I then clicked the "Calculate" button on the archived operational exemplar "UPS Quick Cost Calculator™" page as depicted in Exhibit K hereto. Clicking the "Calculate" button caused the display of a WayBack Machine page titled "Not in Archive," reporting an Internet address <http://web.archive.org/web/19990427170005//using/services/rave/qcost.cgi>, a true and correct depiction of which is depicted in Exhibit L hereto.

26. The archived operational exemplar "UPS Quick Cost Calculator™" pages as depicted in Exhibits J and K (accessed from the operational exemplar UPS® website "On Call Air Pickup" page as depicted in Exhibit H), do not provide any input field for inputting, or for otherwise identifying, a shipping date. The archived operational exemplar "UPS Quick Cost Calculator™" pages as depicted in Exhibits J and K do not indicate that any delivery date or dates, or delivery time or times, would be determined in connection with the calculation of shipping charges.

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

27. Using the Internet "Back" button, I again returned to the archived operational exemplar UPS® "On Call Air Pickup" page as depicted in Exhibit H hereto. When the archived operational exemplar UPS® "On Call Air Pickup" page as depicted in Exhibit H hereto was again displayed, I again entered a postal code into the input field titled "Pickup Location." A true and correct depiction of the archived operational exemplar UPS® "On Call Air Pickup" page with input data is depicted in Exhibit M hereto.

28. I again clicked the "Quick Cost Calculator" link on the archived operational exemplar UPS® "On Call Air Pickup" page as depicted in Exhibit M hereto, which caused the display of an archived operational exemplar "UPS Quick Cost Calculator™" page, showing the same Internet address as the page depicted in Exhibit J, namely,
<http://web.archive.org/web/19990427170005/www.ups.com/using/services/rate/rate.html>, and also showing a copyright date of 1994-1999, a true and correct depiction of which is depicted in Exhibit N hereto.

29. In the input fields on the archived operational exemplar "UPS Quick Cost Calculator™" page as depicted in Exhibit N hereto, I entered an origin postal code, a destination city, an indication that the destination was not a residence, a selection for Drop-Off/Pickup as Drop-Box Letter Center, a selection of Package Type as UPS Letter Envelope, and a weight of 1 pound. A true and correct depiction of the archived operational exemplar "UPS Quick Cost Calculator™" page with the input data before I clicked the "Calculate" button is depicted in Exhibit O hereto.

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

30. I then clicked the "Calculate" button on the archived operational exemplar "UPS Quick Cost Calculator™" page depicted in Exhibit O hereto. Clicking the "Calculate" button caused the display of a WayBack Machine page titled "Not in Archive," reporting an Internet address

<http://web.archive.org/web/19990427170005//using/services/rave/qcost.cgi>, a true and correct depiction of which is depicted in Exhibit P hereto.

31. Because clicking the "Quick Cost Calculator" link on the archived operational exemplar UPS® "On Call Air Pickup" pages as depicted in Exhibits H and M hereto, caused the respective display of an archived operational exemplar "UPS Quick Cost Calculator™" page as depicted in Exhibits J and N hereto, and because in the case of the archived operational exemplar UPS® "On Call Air Pickup" pages as depicted in Exhibit H, no Pickup Location (postal code) had been input, and because in the case of the archived operational exemplar UPS® "On Call Air Pickup" pages as depicted in Exhibit M, a Pickup Location (a postal code) had been input, it is my opinion that, whether or not all Pickup data, such as a Pickup Location, has been input under the Scheduling Information section of the operational exemplar of the UPS® "On Call Air Pickup," clicking on the operational exemplar "Quick Cost Calculator" Link on the operational exemplar UPS® "On Call Air Pickup" page will result in the display of an operational exemplar "UPS Quick Cost Calculator™" page.

32. Further, in view of the above-described results of accessing various operational exemplars of the UPS® "Quick Cost Calculator™" webpage, it is further my opinion that the various operational exemplars of the UPS® "Quick Cost Calculator™" webpage do not indicate that a calculation of a rate would consider any particular Pickup [or shipping] date, or that any Pickup [or shipping]

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008

Date must have been input, such as through the UPS® "On Call Air Pickup™" webpage, in order for a rate to be calculated.

33. Yet further, in view of the above-described results of accessing various operational exemplars of the UPS® "Quick Cost Calculator™" webpage, it is further my opinion that because inputting data into input fields of the various operational exemplar UPS® website pages entitled "UPS Quick Cost Calculator™" does not result in a calculation, the various operational exemplar "UPS Quick Cost Calculator™" pages do not serve to indicate whether or not a rate for more than one delivery service at a time would have been calculated.

34. Yet further still, the various operational exemplar "UPS Quick Cost Calculator™" pages do not indicate that a rate for any carrier other than UPS® would be calculated.

35. To the best of my recollection, the absence of any input fields for a shipping date, and the absence of any indication that any delivery date(s) or time(s) would be determined with respect to shipping rates, from the "UPS Quick Cost Calculator™" pages depicted in Exhibits D, J, K, N, and O, and the "Quick Cost Calculator" page depicted in Exhibit G, are an accurate reflection of the operation of the UPS® website during the periods of time for the "[UPS] Quick Cost Calculator" pages depicted in those Exhibits (based on their respective copyright dates of 1994-1999 (Exhibits D, J, K, N, and O), and 1994-1998 (Exhibit G)).

36. I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that the statements were made with the knowledge that willful

Apr. 9. 2009 12:45PM

COPY

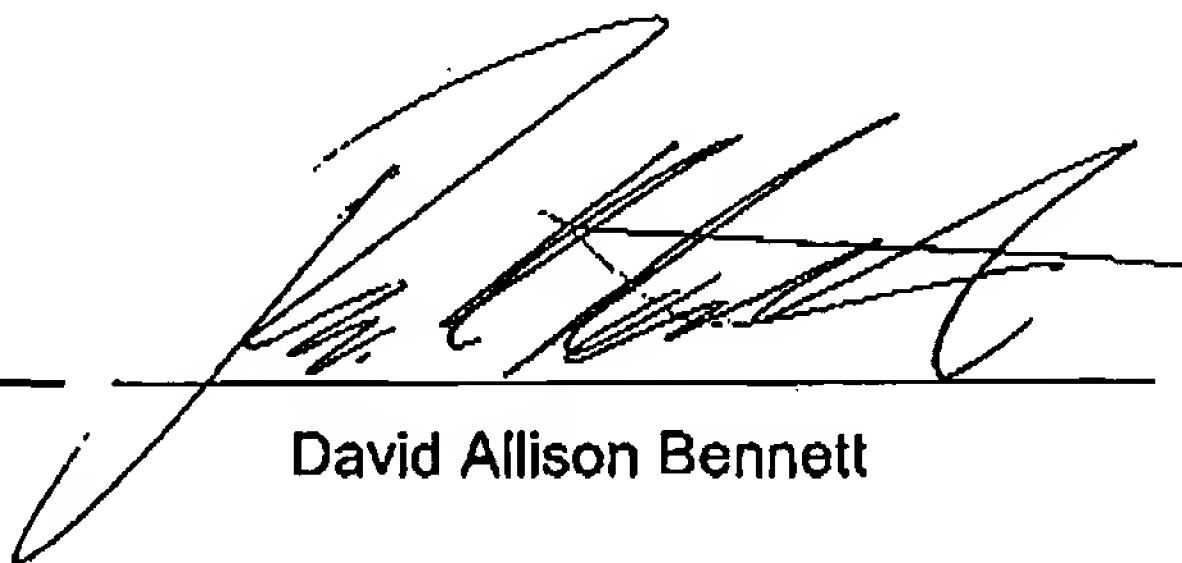
No. 0732 P. 16

Application Serial No. 09/684,869
Declaration by DAVID ALLISON BENNETT
in Support of Amendment and Response
to Office Action Dated December 10, 2008









false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001, Title 18 of United States Code and that such willful false statements may jeopardize the validity of the application or any corresponding U.S. patent.


Date:


9 APR 2009




David Allison Bennett

	 WORLDWIDE OLYMPIC PARTNER	Service Guide	Download	Customer Service	About UPS	Site Guide
						
TRACKING		QUICK COST	TRANSIT TIMES	PICKUP	DROP-OFF	SUPPLIES

 **Global Regions**

 **Select a Region**

CANADA
ASIA PACIFIC
EUROPE
LATIN AMERICA/CARIBBEAN
MIDDLE EAST/AFRICA

 **Latest News**

UPS Brings Shipping Functionality to the 3Com Palm Computing® Platform

UPS Establishes its Own Operations in Argentina

 **Business Solutions**

UPS Delivers Better Business

Happy Holidays

PACKAGES DELIVERED BY UPS

4

SINCE
Nov. 23, 1998

☒ Happy Holidays

Avoid the holiday rush. Ship early. Ship right. [X]









☒ UPS OnLine Office Version 5.5

UPS Web Sites

- UPS Employment Opportunities
- UPS and the Community
- UPS Document Exchange
- UPS and E-Commerce

[Tracking](#) | [QuickCost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) | [Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)
[North America](#) | [Asia Pacific](#) | [Europe](#) | [Latin America/Caribbean](#) | [Middle East/Africa](#)

Copyright © 1994-1998 United Parcel Service of America, Inc.
 All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)

 	Service Guide	Download	Customer Service	About UPS	Site Guide
	 TRACKING  QUICK COST  TRANSIT TIMES  PICKUP  DROP-OFF  SUPPLIES				

☒ Service Guide


[Holiday Schedule](#)
[Holiday Tips](#)
[Holiday Pressroom](#)

Service Guide

DOMESTIC

Shipping Options
within U.S.



- ☐ [UPS SonicAir® Service](#)
- ☐ [UPS Next Day Air Early A.M.SM](#)
- ☐ [UPS Next Day Air®](#)
- ☐ [UPS Next Day Air SaverSM](#)
- ☐ [UPS 2nd Day Air A.M.TM](#)
- ☐ [UPS 2nd Day Air®](#)
- ☐ [UPS 3 Day Select®](#)
- ☐ [UPS Ground Service](#)

- ☐ [Domestic Optional Services](#)
- ☐ [Domestic Documentation](#)
- ☐ [Domestic Billing Options](#)

☒ International: Shipping Options

- ☐ [UPS SonicAir® Service](#)
- ☐ [UPS Worldwide Express PlusTM](#)
- ☐ [UPS Worldwide ExpressSM](#)
- ☐ [UPS Worldwide ExpeditedSM](#)
- ☐ [Standard Service to Canada](#)
- ☐ [International Optional Services](#)
- ☐ [Export Documentation](#)
- ☐ [International Billing Options](#)
- ☐ [Prohibited Articles \(Export\)](#)
- ☐ [Customs Brokerage Services](#)

Sending
your Package
with UPS



- ☐ [Package Preparation](#)

☒ Import Information

- ☐ [Prohibited Articles \(Import\)](#)


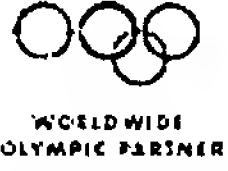
Terms and Conditions of Service for [Air](#), [Ground](#), [3 Day Select](#) and [International](#) services.

A quick [chart](#) of both International and Domestic Optional Services.




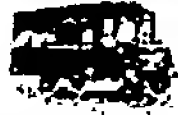




[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) |
[Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About](#)
[UPS](#) | [Site Guide](#)

Copyright © 1994-1998 United Parcel Service of America.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)

[Service Guide](#)
[Download](#)
[Customer Service](#)
[About UPS](#)
[Site Guide](#)

[TRACKING](#)
[QUICK COST](#)
[TRANSIT TIMES](#)
[PICKUP](#)
[DROP-OFF](#)
[SUPPLIES](#)

☒ Service Guide

Domestic Services

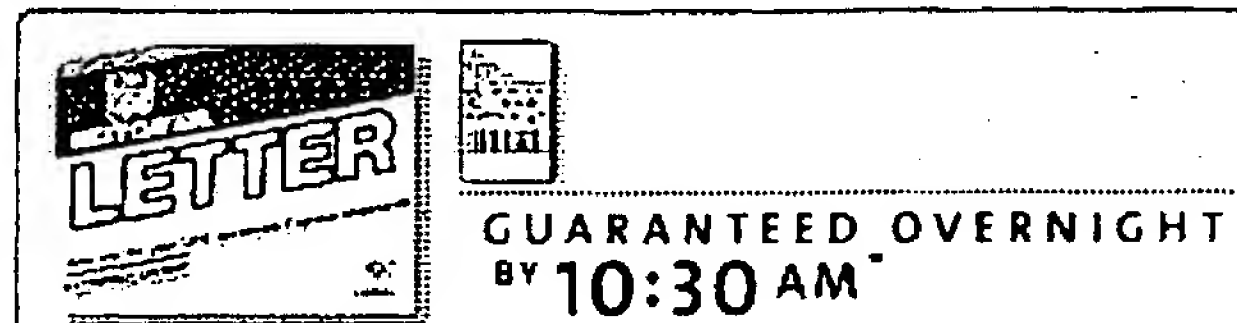
- └ [UPS Document Exchange](#)
- └ [UPS SonicAir](#)
- └ [UPS Next Day Air Early A.M.](#)
- └ [UPS Next Day Air](#)
- └ [UPS Next Day Air Saver](#)
- └ [UPS 2nd Day Air A.M.](#)
- └ [UPS 2nd Day Air](#)
- └ [UPS 3 Day Select](#)
- └ [UPS Ground](#)
- └ [Domestic Optional Services](#)
- └ [Domestic Documentation](#)
- └ [Domestic Billing Options](#)



1. Select Service, [Domestic](#) or [International](#)
2. Prepare Package and fill out [Domestic](#) or [International](#) Documentation
3. [Drop-off](#) or [Schedule Pickup](#)

☒ UPS Next Day Air

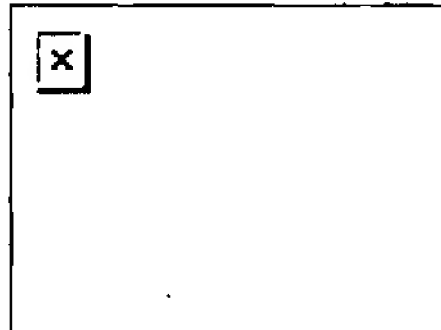
Put it in their hands tomorrow.



UPS Next Day Air features fast, reliable delivery to every address in all 50 states and Puerto Rico. We guarantee delivery by 10:30 a.m., noon, or end-of-day the next business day depending on destination (noon or 1:30 p.m. on Saturdays).

Use the [Quick Cost Calculator](#) to determine shipping rates, availability and delivery times for UPS Next Day Air.

Next-day service coupled with up-to-the-minute tracking information makes UPS the right choice for all your overnight shipments.



Ready to ship? Simply complete a UPS Next Day Air [Air Shipping Document](#) or select this service through your [UPS OnLine® shipping system](#). (Shipments to Puerto Rico will require additional [export documentation](#).)

The following options may be selected in conjunction with UPS Next Day Air delivery service:

[Saturday Delivery](#)
[Saturday Pickup](#)
[Hold for Pickup](#)
[C.O.D.](#)


[Delivery Confirmation](#)
[Ship Notification](#)
[Hazardous Materials](#)
[Declared Value](#)

UPS Hundredweight pricing is available.

For customer service call 1-800-PICK-UPS (1-800-742-5877).

[Terms and Conditions of Service](#)

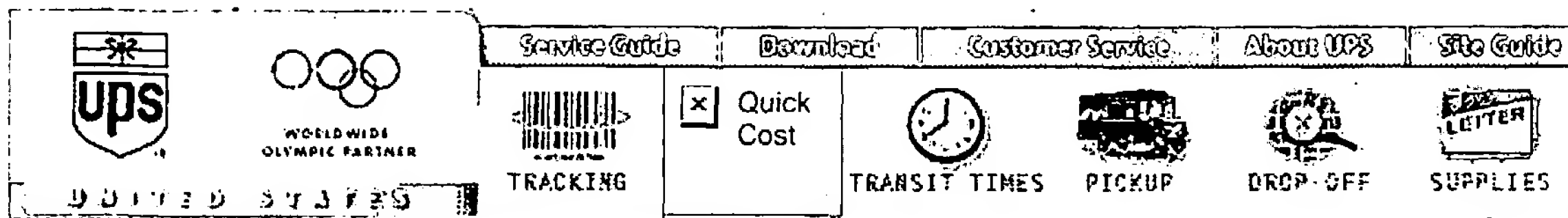
COPY

 [Top of Page](#)



[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) |
[Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About](#)
[UPS](#) | [Site Guide](#)

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)



UPS Quick Cost Calculator™

Calculate shipping charges to compare UPS services and published rates for shipments from the U.S. and Puerto Rico to destinations in more than 200 countries and territories around the world. Required fields are shown in **bold**. Rate calculations are based on the detail of information you provide.

ORIGIN

Country: United States

Postal Code:

DESTINATION

Country: United States

City:

Postal Code:

Residential Address: ☐ Yes ☒ No

PACKAGE INFORMATION

Drop-off/Pickup: Select Drop-off/Pickup

Packaging: Select Package Type

Package Weight:
(Except UPS Letter Envelope) lbs.

Package Dimensions: Length Width Height
(Only for your packaging) in.

Calculate

Clear



Home | Tracking | Quick Cost | Transit Times | Pickup | Drop-off |
Supplies
Service Guide | Download | Customer Service | About UPS | Site
Guide

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. Trademark and Tariff Information

Enter Web Address: <http://>

All

[Take Me Back](#)[Adv. Search](#)

Not in Archive.

No archived versions of the page you requested are available. If the page is still available on the Internet, we will begin archiving it during our next crawl.


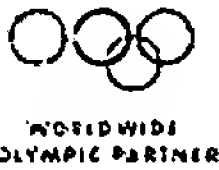
You may want to:

- [Search for all pages on the site qcost.cgi/](#)
- [Try a different page address, at top](#)






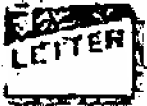
[See the FAQs](#) for more info and help, or [contact us](#).

[Home](#) | [Help](#)

[Internet Archive](#) | [Terms of Use](#) | [Privacy Policy](#)

[Service Guide](#)
[Download](#)
[Customer Service](#)
[About UPS](#)
[Site Guide](#)

[TRACKING](#)
[QUICK COST](#)
[TRANSIT TIMES](#)
[PICKUP](#)
[DROP-OFF](#)
[SUPPLIES](#)

☒ Service Guide

Domestic Services

- └ [UPS SonicAir Service](#)
- └ [UPS Next Day Air Early A.M.](#)
- └ [UPS Next Day Air](#)
- └ [UPS Next Day Air Saver](#)
- └ [UPS 2nd Day Air A.M.](#)
- └ [UPS 2nd Day Air](#)
- └ [UPS 3 Day Select](#)
- └ [UPS Ground Service](#)
- └ [Domestic Optional Services](#)
- └ [Domestic Documentation](#)
- └ [Domestic Billing Options](#)



1. [Select Service, Domestic or International](#)
2. [Prepare Package](#) and fill out Domestic or International Documentation
3. [Drop-off](#) or [Schedule Pickup](#)

UPS Next Day Air Early A.M.™

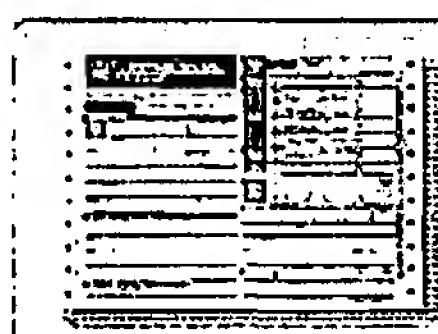
UPS offers early morning delivery to more destinations than anyone else.



When your shipments demand first-thing-in-the-morning delivery, choose UPS Next Day Air Early A.M.SM You get guaranteed delivery by 8:00 a.m. to major U.S. cities and by 8:30 a.m. to most other U.S. cities (9:00 a.m. or 9:30 a.m. on Saturday).

Use the [Quick Cost Calculator](#) to determine shipping rates, availability and delivery times for UPS Next Day Air Early A.M.

UPS offers priority handling every step of the way and we will automatically call the shipper if there is a break in service for any reason.



Ready to ship? Simply complete a UPS Next Day Air Early A.M. [Air Shipping Document](#) or select this service through your [UPS OnLine® Shipping System](#) (Shipments to Puerto Rico will require additional [export documentation](#)).

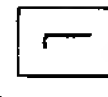
The following options may be selected in conjunction with UPS Next Day Air Early A.M. delivery service:

[Saturday Delivery](#)
[Saturday Pickup](#)
[C.O.D.](#)
[Call Tag](#)

[Delivery Confirmation](#)
[Ship Notification](#)
[Hazardous Materials](#)
[Declared Value](#)

For customer service call 1-800-PICK-UPS (1-800-742-5877).

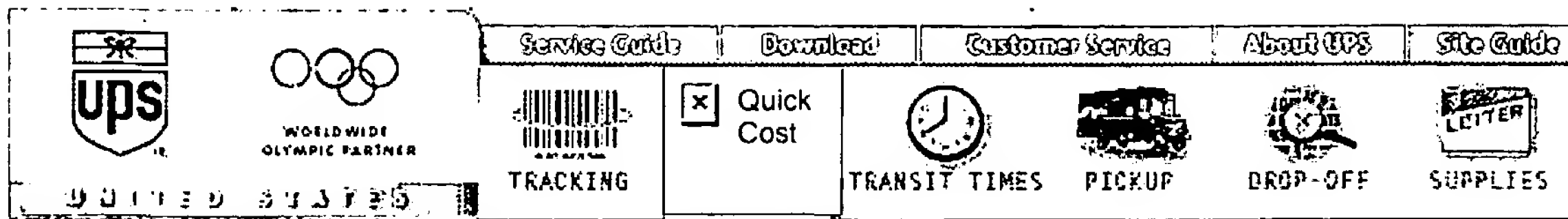
[Terms and Conditions of Service](#)

 Top of Page



[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) |
[Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About](#)
[UPS](#) | [Site Guide](#)

Copyright © 1994-1998 United Parcel Service of America.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)



Please complete the form below to calculate charges for shipments from the continental U.S. to destinations throughout the U.S. and around the world.

NOTE: The guarantees for UPS Early A.M.SM, UPS Next Day Air[®], and UPS Next Day Air SaverSM remain in effect throughout the holiday season. Guarantees for UPS 2nd Day Air A.M.TM, UPS 2nd Day Air[®], UPS 3 Day Select[®], and UPS Ground are suspended for shipments scheduled for delivery between Dec. 12 and Dec. 25.

Origin

Country: United States

ZIP Code:

Destination

Country: United States

City: (optional)

ZIP/Postal Code:

Shipment Information

UPS Service Next Day Air Early AM

- Shipment Method:
- ☐ Drop-off at a Customer Counter
 - ☐ Drop-off at a Letter Center
(U.S. air and international documents and small packages only)
 - ☐ Pick-up via On Call Air
(available for Next Day Air and 2nd Day Air services)
 - ☐ Pick-up via One Time Pickup
(available for 3 Day Select and Ground services)
 - ☒ Pick-up via Daily Pickup Service
(available for UPS account holders)

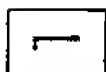
Package Weight: pounds
(not for letters)

Package Dimensions: Height Width Length inches
(not for UPS packaging)







- ☐ Additional Handling (if length > 60")
- ☐ Oversize (if length + girth > 84")

Confirmation Options

Verbal Delivery ☐

Confirmation:Delivery NoneConfirmation:1st Ship Notification: None (available only in UPS OnLine® Solutions)2nd Ship None (available only in UPS OnLine® Solutions)Notification:**Optional Services**Saturday Pickup: ☐Saturday Delivery: ☐C.O.D.: ☐Hazardous Material ☐ (package only)Declared Value dollars (up to \$100 at no extra cost)Insurance:Call Tag: None[Top of Page](#)[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-Off](#) | [Supplies](#)
[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

Copyright © 1994-1998 United Parcel Service of America.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)

 UNITED STATES	 WORLDWIDE OLYMPIC PARTNER	Service Guide	Download	Customer Service	About UPS	Site Guide
<input checked="" type="checkbox"/> Tracking	 QUICK COST	 TRANSIT TIMES	<input checked="" type="checkbox"/> Pickup	 DROP OFF	 SUPPLIES	
<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/> Pickup Request / Pickup Status		<input checked="" type="checkbox"/>	

☒ On Call Air

UPS On Call Air Pickup service gives you the convenience of having your shipment picked up.

SCHEDULING INFORMATION

Pickup Location: (Postal Code)
Pickup Date: **Saturday, May 8**
Shipment Ready at: **3 : 00** ☐ AM ☒ PM
Pick Up by: **4 : 00** PM

[Continue](#)

UPS On Call Air Pickup is available in most areas, Monday through Saturday, for the following UPS air services: UPS Next Day Air Early A.M.SM, UPS Next Day Air[®], UPS Next Day Air SaverSM, UPS 2nd Day Air A.M.TM, UPS 2nd Day Air[®], UPS Worldwide ExpressSM, and UPS Worldwide ExpeditedSM.

Refer to the Quick Cost Calculator for the exact cost of your shipment.

For UPS Ground Service or UPS 3 Day Select pickup or additional help, please call 1-800-PICK-UPS (1-800-742-5877).



[Home](#) | [Track](#) | [QuickCost](#) | [Transit Time](#) | [Pickup](#) | [Drop Off](#) | [Supplies](#)
[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)

COPY

Enter Web Address: <http://>[All](#)[Take Me Back](#)[Adv. Search](#)

Not in Archive.

No archived versions of the page you requested are available. If the page is still available on the Internet, we will begin archiving it during our next crawl.

You may want to:

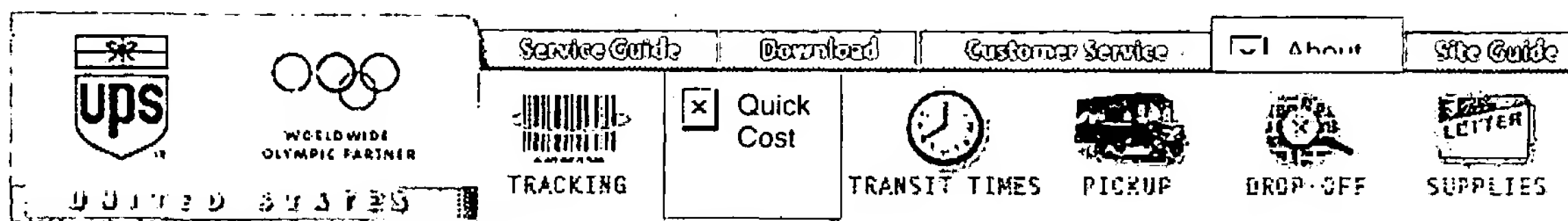
- [Search for all pages on the site http://](#)
- [Try a different page address, at top](#)

See the [FAQs](#) for more info and help, or [contact us](#).

[Home](#) | [Help](#)

[Internet Archive](#) | [Terms of Use](#) | [Privacy Policy](#)

COPY



UPS Quick Cost Calculator™

Calculate shipping charges to compare UPS services and published rates for shipments from the U.S. and Puerto Rico to destinations in more than 200 countries and territories around the world. Required fields are shown in **bold**. Rate calculations are based on the detail of information you provide.

ORIGIN

Country: United States
Postal Code:

DESTINATION

Country: United States
City:
Postal Code:
Residential Address: ☐ Yes ☒ No

PACKAGE INFORMATION

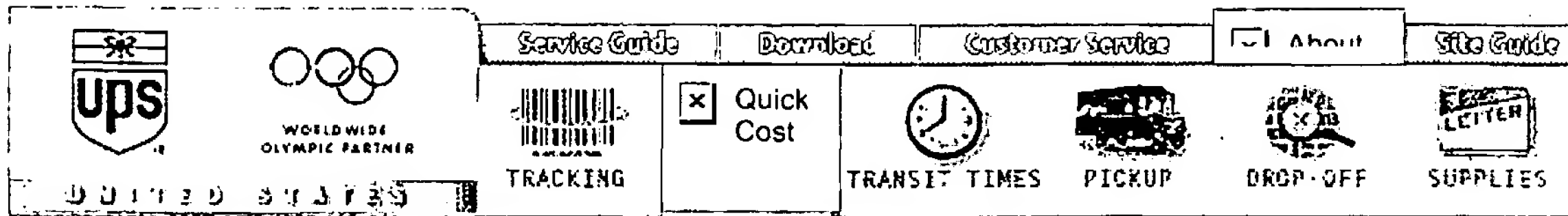
Drop-off/Pickup: Select Drop-off/Pickup
Packaging: Select Package Type
Package Weight:
(Except UPS Letter Envelope) lbs.
Package Dimensions: Length Width Height
(Only for your packaging) in.



Home | Tracking | Quick Cost | Transit Times | Pickup | Drop-off |
Supplies
Service Guide | Download | Customer Service | About UPS | Site Guide

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. Trademark and Tariff Information

COPY



UPS Quick Cost Calculator™

Calculate shipping charges to compare UPS services and published rates for shipments from the U.S. and Puerto Rico to destinations in more than 200 countries and territories around the world. Required fields are shown in **bold**. Rate calculations are based on the detail of information you provide.

ORIGIN

Country: United States
Postal Code: 98006

DESTINATION

Country: United States
City: Washington, D.C.
Postal Code:
Residential Address: ☐ Yes ☒ No

PACKAGE INFORMATION

Drop-off/Pickup: Drop-box Letter Center
Packaging: UPS Letter Envelope
Package Weight:
(Except UPS Letter Envelope) 1 lbs.
Package Dimensions: Length Width Height
(Only for your packaging) in.



[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) | [Supplies](#)
[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. Trademark and Tariff Information

COPY

Enter Web Address: <http://>

All

[Take Me Back](#)[Adv. Search](#)

Not in Archive.

No archived versions of the page you requested are available. If the page is still available on the Internet, we will begin archiving it during our next crawl.

You may want to:







- [Search for all pages on the site http://](#)
- [Try a different page address, at top](#)

See the [FAQs](#) for more info and help, or [contact us](#).

[Home](#) | [Help](#)

[Internet Archive](#) | [Terms of Use](#) | [Privacy Policy](#)

COPY

 UNITED STATES	 WORLDWIDE OLYMPIC PARTNER	Service Guide	Download	Customer Service	About UPS	Site Guide
<input checked="" type="checkbox"/> Tracking	 QUICK COST	 TRANSIT TIMES	<input checked="" type="checkbox"/> Pickup	 DROP-OFF	 SUPPLIES	
<input type="checkbox"/>			<input checked="" type="checkbox"/> Pickup Request Pickup Status		<input type="checkbox"/>	

☒ On Call Air

UPS On Call Air Pickup service gives you the convenience of having your shipment picked up.

SCHEDULING INFORMATION

Pickup Location: 98006 (Postal Code)
Pickup Date: Saturday, May 8
Shipment Ready at: 3 : 00 ☐ AM ☒ PM
Pick Up by: 4 : 00 PM

[Continue](#)

UPS On Call Air Pickup is available in most areas, Monday through Saturday, for the following UPS air services: UPS Next Day Air Early A.M.SM, UPS Next Day Air[®], UPS Next Day Air SaverSM, UPS 2nd Day Air A.M.TM, UPS 2nd Day Air[®], UPS Worldwide ExpressSM, and UPS Worldwide ExpeditedSM.

Refer to the Quick Cost Calculator for the exact cost of your shipment.

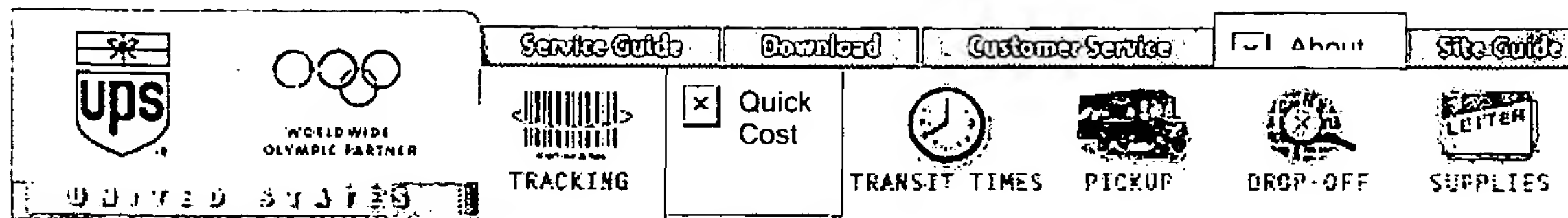
For UPS Ground Service or UPS 3 Day Select pickup or additional help, please call 1-800-PICK-UPS (1-800-742-5877).



[Home](#) | [Track](#) | [QuickCost](#) | [Transit Time](#) | [Pickup](#) | [Drop Off](#) |
[Supplies](#)
[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)

COPY



UPS Quick Cost Calculator™

Calculate shipping charges to compare UPS services and published rates for shipments from the U.S. and Puerto Rico to destinations in more than 200 countries and territories around the world. Required fields are shown in **bold**. Rate calculations are based on the detail of information you provide.

ORIGIN

Country: United States

Postal Code:

DESTINATION

Country: United States

City:

Postal Code:

Residential Address: ☐ Yes ☒ No

PACKAGE INFORMATION

Drop-off/Pickup: Select Drop-off/Pickup

Packaging: Select Package Type

Package Weight:

(Except UPS Letter
Envelope)

lbs.

Package Dimensions:
(Only for your
packaging)

Length

Width

Height

in.

Calculate

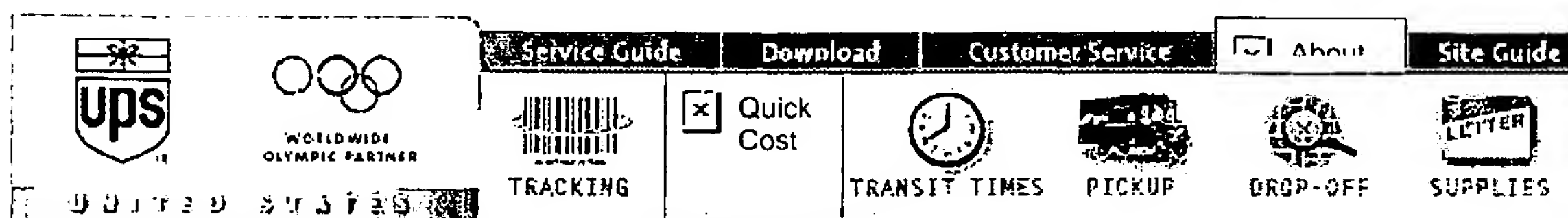
Clear



[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) |
[Supplies](#)
[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. Trademark and Tariff Information

COPY



UPS Quick Cost Calculator™

Calculate shipping charges to compare UPS services and published rates for shipments from the U.S. and Puerto Rico to destinations in more than 200 countries and territories around the world. Required fields are shown in **bold**. Rate calculations are based on the detail of information you provide.

ORIGIN

Country: United States
Postal Code: 98006

DESTINATION

Country: United States
City: Washington, D.C.
Postal Code:
Residential Address: ☐ Yes ☒ No

PACKAGE INFORMATION

Drop-off/Pickup: Drop-box Letter Center
Packaging: UPS Letter Envelope
Package Weight:
(Except UPS Letter Envelope) 1 lbs.
Package Dimensions: Length Width Height
(Only for your packaging) in.



[Home](#) | [Tracking](#) | [Quick Cost](#) | [Transit Times](#) | [Pickup](#) | [Drop-off](#) | [Supplies](#)
[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)

Copyright © 1994-1999 United Parcel Service of America, Inc.
All Rights Reserved. 36 USC 380. [Trademark and Tariff Information](#)

COPY

Enter Web Address:

Not in Archive.

No archived versions of the page you requested are available. If the page is still available on the Internet, we will begin archiving it during our next crawl.

You may want to:

- Search for all pages on the site [http://](#)
- Try a different page address, at top

See the [FAQs](#) for more info and help, or [contact us](#).

[Home](#) | [Help](#)

[Internet Archive](#) | [Terms of Use](#) | [Privacy Policy](#)